

Detailed Risk Report (incl Control Measure Target Date)

Risk Ref	Risks	Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	СРТ
CSD0016	Death or serious harm to a child that was or should have been in receipt of services, either from the council or a partner agency. There is an on-going need to ensure that services to all vulnerable children and young people have a focus on safeguarding and prevention of harm.	Our most recent Ofsted report (June 2019) rates Children's Social Care and Early Help service's as "Good". However, there will be a need to regularly review and scrutinise the quality of services for vulnerable young people. This scrutiny and challenge will need to have a focus on; Overall management oversight and quality of supervision. Compliance with core statutory and local requirements. Adherence to key safeguarding thresholds. Regular assessments of cases, and emerging /changing risks. Strong planning for children, with regular reviews to avoid drift and delay. Maintaining strong quality assurance and auditing mechanisms.	Harm to individual Children and young people being left in situations of risk and or unassisted harm. Poorer than expected outcomes for a child. Poor audit/review findings Reputational damage to the council. Poor Staff development and competence. Poor Quality assurance and Performance Management Loss of experienced professional staff. Potential for legal proceedings against the council leading to financial loss	Monthly meeting of the Continuous Improvement Board, chaired by the DCS, and involving the Lead member. The Tower Hamlets Children's Safeguarding Partnership, delivering the statutory multi-agency oversight of safeguarding. The Tower Hamlets Safeguarding Children's Partnership is jointly led by the Council, Police and CCG, and benefits from the support and challenge of an Independent Scrutineer. The Partnership provides routine oversight of multi-agency data and quality assurance findings. Monthly service level performance meetings held by the Divisional Director. Underpinned by monthly Performance Surgeries held by each Head of Service. Practice Week which is held twice a year (May and November) which involves all Corporate Directors and members. Bi-monthly and bi-annual plans in place.	5 5 25	Increased level of Quality Auditing. From May 2021 the quality assurance programme will move to monthly quality audits and be positioned as a core activity for all managers to ensure consistent and improving standards of casework across Children's Social Care. All audits are moderated. Susannah Beasley-Murray Required Control Measure Taraet Date: 31/03/2023 External peer scrutiny of our safeguarding practice. Three current initiatives: (1) The Continuous Improvement Board provides monthly internal peer challenge; (2) East London Quality Assurance Peer Review - external moderation of our case auditing; (3) Formal external peer reviews are commissioned on a regular basis. All completed or on track. James Thomas Required Control Measure Taraet Date: 30/06/2023 Inspection by the regulator, Ofsted Focused Visit completed in July 2022 - letter published 31/8/22. Positive outcome. Annual Converstaion with Ofsted	4 4 16	James Thomas	People Are Aspirational, Independent And Have Equal Access To Opportunities.

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RISK RET	Hisks	Inggers	Consequences	Existing Control Measures	L I Iotal	indicated our next inspection will be the full ILACS, expected later in 2023. James Thomas Required Control Measure Taraet Date: 30/06/2023 Tower Hamlets Safeguarding Children's Partnership and increased quality assurance. The THSCP has planned for 21/22 and 22/23 an increased level of quality assurance, including multi-agency case audits and Safeguarding Child Practice Reviews. On track. James Thomas Required Control Measure Taraet Date: 31/03/2023	L I lotal	Responsibility	CPI
RS0056	The Council may significantly overspend its budget, fail to deliver savings and continue to rely on dwindling reserves. As of 31 December 2022 the Council is forecasting a balances position for the year, with underlying overspends and savings at risk of non delivery, offset by the application of reserves including additional funds received during the COVID pandemic . Reserves remain robust but there is a risk that the Medium Term Financial Strategy may require a significant draw down of reserves.	COVID-19 Virus residual impacts and associated increase in costs. Loss of income in particular council tax, business rates and leisure events. Poor budget management Failure to deliver savings Demographic pressures in Adult Social Care, SEND related pressures in Childrens and Culture, Unfunded discretionary expenditure utilizing temporary reserves.	Significant financial losses, overspent budgets, further drawn down on reserves.	Financial Measures CLT and SLT have prepared savings proposals of £10m for the next financial year, with a further circa £40m to be identified over the MTFS period Financial Actions Increased focus on budget management. Budget Managers Handbook Issued. All budget managers directed by CLT to remain in budget. High risk budgets reviewed by the Corporate Director Resources or the Director of Finance, Procurement and Audit. Redoubled efforts to deliver previously agreed savings proposals.	5 4 20	Monitoring and Control Continual focus on budget management. Closely tracking delivery of savings and identifying alternatives if proposals become undeliverable. Regular budget reporting to CLT, Portfolio Leads, MAB and Cabinet. Ahsan Khan Required Control Measure Taraet Date: 30/11/2023	4 3 12	Nisar Visram	

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	used once and therefore should not be used to plug permanent budget requirements.								
ORG0027	There is an ongoing risk of a cyber attack and/or major loss of IT.	Cyber attacks could include ransomware, denial of service, social engineering, phishing, malware and/or an active attack exploiting network security vulnerabilities. Attacks could be enabled through miss-sent emails, inappropriate sharing, insecure design, inappropriate access, introduction of unauthorized software to the network, users clicking on phishing scam email links, and/or divulging sensitive information	Significant and prolonged loss of IT services. Inability to deliver critical and essential services. Failure to comply with statutory duties or other legal responsibilities. Breach of data protection legislation Financial loss Reputational damage	Current activity Internal internal and external reviews. Internal vulnerability scanning is on-going, occurring every week and the critical / high vulnerabilities discovered continue to be escalated for urgent remediation. Annual independent penetration tests. Implementation of a SIEM solution Recruiting additional specialist resources to support the SIEM. Take a risk-based approach to data security. Embed the risk assessment culture within service delivery. Ensure architectural decisions taken are supported by adequate risk assessments. Ensure Policies are aligned with identified risks and communicated effectively. Ensure policy exceptions are supported with fully documented and signed off risk assessments and controls are continually monitored Review of BCP At the request of the Corporate Directors of Health, Adults and Community, Internal Audit reviewed a sample of BCP's in quarter 4 of 2021/22 to form a view on whether the BCP's adequately address a complete loss of IT infrastructure for a prolonged period. The outcome was complete and was presented to CLT members and the CCB in June 2022. Actions and recommendations shared to inform	4 4 16	Zero Tolerance to unsupported software in the council live environment without a mitigation plan in place. Recent events with a number of local authorities have led to severe disruptions and impacted their ability to deliver key services. In an attempt safeguard LBTH from such an event a Zero Tolerance approach to "unsupported software" will be adopted. This will include: - Run weekly vulnerability scan (NESSUS) - Identify and publicise any systems that have unsupported software installed - For those systems identified: - If non-production, disable immediately - if production, Applications Team to work with the Service and Information Security to identify the most appropriate course of action. 11 Oct - moved owner to MU, remaining list of unsupported software to be supplied and action plan agreed to address by end of FY Mary Umoh Required Control Measure Tarqet Date: 31/10/2023 Governance The terms of reference for the Strategic Information Governance Board need to be reviewed and	4 3 12	Adrian Gorst	

sk Ref	Risks Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	CPT
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			ongoing improvements.		agreed by CLT. Consideration to include oversight of cyber			
			Proposed follow up of updates /		security matters. The action is			
			improvements during 2022/23 IA		being incorporated into the IG			
			1 .					
			Plan and beyond to maintain		Review which is progressing and			
			effectiveness of BCP plans.		reporting into the Support			
			Cyber Security/Attack Exercise		Services Board.			
			The Council has run a table top		New Head of IG starts in Oct and			
			cyber security/attack scenario with		full review of the IGG and SIGB			
			both CLT and the CCB. Lessons		will be carried out			
			learned have been identified and		TOD! : 1 6 ''' : 1 6			
			actions will be assigned to		TOR's in draft will be signed of by			
			responsible officers and monitored		newly formed SIGB by the end of			
			by the CCB.		June.			
					Raj Chand			
					Required Control Measure			
					Target Date: 30/06/2023			
					Information/Cyber Security			
					Incident Response Procedures			
					The Council's Information/Cyber			
					Security Incident Response			
					Procedures need to be reviewed			
					and updated with key details .			
					This has been updated to include			
					the cyber security mailbox as			
					first point of contact. Adding			
					individual names would need the			
					document to be updated regularly			
					as staff leave and so this should			
					be the roles rather than specific			
					names and contact information.			
					Roles to be included to be			
					discussed at the most			
					appropriate forum, tbd.			
					,			
					12/01/23 - independent			
					assessment due Q4 FY22/23			
					which will evidence be used to			
					evidence the CM			
					Mary Umoh			
					-			
					Required Control Measure Target Date:			
				1	19/01/2023			

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						Promote Cyber Security awareness using Training and Campaigns			
						- one of the measures is to ensure that cyber security training is always part of the mandatory training required by all staff. Progress of mandatory training is monitored at DLT and CLT levels - in 2023 the council cyber security campaign culminating in National Cybersecurity Awareness Month in October Mary Umoh Required Control Measure Taraet Date: 31/12/2023			
RSB0023	There is a risk that the statement of accounts will received a qualified opinion for 2020-21.	External audit of the statement of accounts and the subsequent findings/outcome.	Qualified opinion on statement of accounts. Reputational damage to the Council.		4 4 16	Improvement Plan An extensive improvement plan was enacted and remaining tasks part of BAU from June 2022. Progress on resolving issues pertaining to the accounts will be reported to CLT and the Audit Committee. Main area outstanding related to a review of Corporate Systems and improvements in that regard. Ahsan Khan Required Control Measure Target Date: 30/11/2023	2 2 4	Nisar Visram	A Dynamic Outcomes-Based Council Using Digital Innovation And Partnership Working To

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ASD0015	Death or serious harm to a vulnerable adult who was or should have been, in receipt of services, either from the council or a partner agency.	There is a failure of one or more of the controls in place to identify the degree of risk to a vulnerable adult (multi-agency safeguarding procedures) Poor practice, insufficient information sharing and/or inadequate management oversight. Failure of quality control systems. Service user fails to work to agreed partnership / agency arrangements. Poor communication and partnership work. Poor resourcing of service areas against increased demand. Local authority contracted out service do not have sufficiently robust safeguarding arrangements.	Harm to an individual. Reputational damage to the Council. Potential for legal proceedings against the council leading to financial loss. Loss of confidence in safeguarding capability.	Safeguarding issues as part of contract management procedures Procedures overseen by Joint Director for Integrated Commissioning - contract management procedures continue to focus on safeguarding. Care Quality Commission embargo list used. This list is available from the Care Quality Commission highlighting all providers where the CQC has raised concerns. London ADASS branch circulate any service suspensions or restarts due to safeguarding concerns and these are passed to the Brokerage service. Provider Concerns and interface with Adult Safeguarding is a standard agenda item at Joint Adult Social Care and Integrated Commissioning Senior Management Team meeting. Failed visit policy and procedures in place. The Failed visits policy and procedures were originally agreed in 2018 and have been reviewed over the last year. They are currently in use and should be reviewed and amended if necessary annually.	3 5 15	Oversight through management reporting Social workers have 1:1 supervision monthly on their casework includes safeguarding cases. Safeguarding case work is managed via s.42 Safeguarding Procedures in line with the Care Act 2014 High risk cases are present to the High-Risk panel The Senior Management Team managers are responsible for the review and monitor Adult Safeguarding cases in their services in supervision with their Team Managers. The Principal Social Worker leads on implementing learning from Safeguarding Adult Reviews in the Council alongside the Safeguarding Adults Board Hoarding Panel. Evictions Panel - MH Cases - supported accommodation in borough. Safety Huddles / MDTs with GP's Interface documents - pending. Waiting List - RAG rated Katie O'Driscoll Required Control Measure Target Date: 31/03/2024 Information campaigns to raise awareness of safeguarding with oversight from Safeguarding Adult's Board This is an ongoing priority for the Safeguarding Adults Board and includes the annual 'Safeguarding Month' campaign in November each year. The Independent Chair takes a key role in this and	2 5 10	Denise Radley	People Are Aspirational, Independent And Have Equal Access To Opportunities.

all SAE partners pericipate. Sportic compagine are run at obter times including financial of the times including financial of the state of the control of		- .			Current Risk		Target Risk		ODT.
	Risk Ref Risks	Triggers	Consequences	Existing Control Measures	L Total	Specific campaigns are run at other times including financial abuse & scams, modern slavery, domestic abuse etc. Katie O'Driscoll Required Control Measure Taraet Date: 31/03/2024 5 year (2019 – 2024) Safeguarding Adults Board Strategy The actions within the SAB strategy aim to mitigate the risks associated with safeguarding. These are linked to the principles of Safeguarding with is Empowerment, Prevention, Proportionality, Partnership, Protection and Accountability. They are also linked to the principles of Making Safeguarding Personal. The SAB will be focusing on 3 key priorities relating to transitions, self neglect and homelessness. Katie O'Driscoll Required Control Measure Taraet Date: 31/03/2024 Safeguarding Adult Reviews Action Plan - implementation of recommendations of all SARs We have a Safeguarding Adults Review Tracker in place to monitor and oversee the implementation of actions arising out of Safeguarding Adult Reviews. This is monitored for the	L I Total	Responsibility	CPT

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PLC0013	Following the Grenfell Fire tragedy residents of tower blocks in the borough are not safe or do not feel safe from fire following reassurance, advice, interim measures and completed, in progress or scheduled remedial actions to improve fire safety.	Accountability for fire safety is not correctly designated, communicated and understood Fire Risk Assessments: * are incomplete, inadequate or not carried out in accordance with the latest advice from DCLG and fire and rescue services * are not published in accordance with the Mayor's commitment * do not include the time limits on recommendations Fire Risk Assessment Action Plans: are not produced and/or delivered within appropriate timescales Limited current contractor supplier chain for scale of identified fire safety works Constrained and limited ability for Tower Hamlets Homes to complete all the Fire Risk Assessment work identified in the new round of comprehensive Fire Risk Assessments Unable to justify block prioritisation policy for programmes of Fire Risk Assessment works Leaseholders do not fit fire rated flat entry doors	Loss of life Loss of housing stock Lobbying and/or protesting The council and local housing management organisations loose the trust of residents Individual prosecution under a number of Acts of Parliament and common law offences with potential penalties including unlimited fines and a maximum of life imprisonment Corporate prosecution with potential penalties of unlimited fines, remedial orders and publicity orders Adverse national media coverage Uninsured financial loss Council perceived as not having fulfilled statutory duty to keep local housing conditions under review	Work with MHCLG to ensure owners of private residential tower blocks are taking measures to ensure their residents safety 1. Officers within the Council, representing Environmental Health, Planning, and Building Control, and Housing and Regeneration meet weekly at the Fire Safety meeting, to discuss progress with the remediation of ACM from tall buildings, this also includes progress on responses to EWS survey. Information from the EWS survey is inputted into the Department for Levelling Up's (DLUHC) DELTA system and details of the information received are sent to a Technical Officer in the Building Control Team for analysis. 2. Council Officers are in weekly contact with the GLA on the progress of each development's individual grant application to remediate ACM from particular buildings and this is reported back to the Fire Safety Meeting. 3. This has now progressed to EWS work and applications to the Department for Levelling Up's (DLHUC) BSF fund to remediate materials of concern other than ACM. 4. Likewise Officers are in regular dialogue with DLUHC on buildings that are of concern and also to discuss various freeholders and managing agents who are not	3 5 15	Required Control Measure Target Date:	1 5 5	Ann Sutcliffe	A Borough That Our Residents Are Proud Of And Love To Live In.

					Current Risk		Target Risk		
Risk Ref	Risks	Triggers	Consequences	Existing Control Measures	L I Total	Required Control Measures	L I Total	Responsibility	CPT
		(ALL flat entrance doors		communicating well or are slow in					
		in a block will need to be		responding to information requests.					
		compliant to achieve							
		good fire		5. Monthly meetings are held with					
		compartmentalisation and		DLUHC and Council officers to					
		a 'Tolerable' fire safety		monitor progress on each building					
		standard)		of concern.					
		Fire safety measures are							
		uncoordinated		6. Tower Hamlets Housing Forum,					
				Council Officers, and the London					
				Fire Brigade have a close working					
				partnership on resident					
				consultation.					
				7. New funding from the					
				government for 2022/23 and 23/24					
				was received to be able to increase					
				inspections and enforcement. This					
				funding is a key mitigation factor for					
				us to continue supporting our					
				residents in tall buildings to feel					
				safe.					
				LBTH Client Management					
				Fire risk assessments for all					
				buildings are up to date and FRA as					
				fire risk assessor UKAS credited.					
				There are					
				No building categorised as					
				substantial or intolerable level of					
				risk.					
				All high-rise buildings surveyed in					
				early 2020 and none has been					
				identified with High Pressure					
				Laminate (HPL) or Aluminium					
				Composite Material ACM cladding.					
				Cladding on 2 tower blocks (malting					
				& Brewster), where there were					
				concerns, has been removed					
				already.					
				Joint working with THH in					
				preparation of the Building Safety					
				Bill including, a pilot of a building					
				safety case, ICT preparation, and a					
				paper which will spell out the roles					
				and responsibilities including those					

					Current Risk		Target Risk		
Risk Ref	Risks	iggers	Consequences	Existing Control Measures	L I Total	Required Control Measures	L I Total	Responsibility	CPT
				of the Accountable Person and the					
				Building safety Manager is					
				earmarked for November Cabinet.					
				A leading fire engineering					
				consultancy has reviewed all					
				buildings over 6 storey and					
				identified those that may present a					
				greater level of risk. Subject to					
				approval of LBTH, we will shortly					
				carryout external wall surveys on					
				these buildings (by April 2022).					
				Procurement is underway to					
				appoint more permanently a fire					
				engineering consultant to complete					
				fire strategies, means of escape					
				reports and external wall surveys					
				for all other buildings that require					
				one.					
				THH regularly communicate with					
				residents through newsletters and					
				resident association presentation in					
				conjunction with the London Fire					
				Brigade. We also meet with the LFB					
				on a regular basis.					
				THH/LBTH capital investment					
				programme has been reviewed and					
				refocussed the works programme					
				to accelerate front door					
				replacements and make provision					
				for major works arising from EWS					
				surveys and Type 4 fire risk					
				assessments.					
				THH report progress on major					
				works projects as well as more					
				broadly on compliance at regular					
				liaison meetings with the LBTH					
				client team.					
				Fire Safety is also regularly					
				discussed at QSM and the Mayor's					
				Housing meeting					
				A monthly compliance dashboard is					
				in place that covers a wide range					
				of compliance related KPIs including					
				those relevant to fire.					

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ASD0038	There is a risk that the Council will fail to comply with its obligations in relation to the Protection of Freedoms Act 2012 and therefore failing to meet the Code of Practice compiled under that Act by the Home Office Surveillance Camera Commissioner (SCC) for the operation of video surveillance systems. The Council may also fail to meet the requirements of the Data Protection Act 2018 related to the use and management of video surveillance systems.	A lack of appropriate governance, policy and standard operating procedures. No asset registers for surveillance systems. Out of date or missing Data Processing Impact Assessments No SLAs with major stakeholders such as the Police and Transport for London A lack of compliance with agreed governance, policy and procedures. An inspection by the Surevillance Camera Commissioner. An inspection by the Information Commissioner. A freedom of information request.	Financial, legal and reputational.	Service Actions Ensure an updated DPIA is in place for all departmental VSS systems. Ensure DPIAs are quality assured by Information & Governance Team and signed off Ensure robust information sharing agreements are in place where appropriate for all departmental VSS Ensure Asset management registers are maintained. Ensure DLTs and Directors are appraised of progress and risks.	3 4 12	Improvement Action Plan Completion Update the action plan to ensure progress against the requirements & regulations - this is a cross-Council action plan as services sit within multiple directorates. Draft the Council policies and procedures. All the client departments such as Parks, FM, Parking and CCTV will need to ensure that they implement the action plan, policies and procedures. The action plan will be monitored by the Information Governance Board. Each client department to nominate a lead, a Single Point of Contact (SPOC) who will be responsible for all operational matters relating to surveillance cameras and they will act as the main contact point for anything related to surveillance camera systems. They SPOCs will support the SRO regarding compliance with Protection of Freedoms Act. Joseph Lacey-Holland Required Control Measure Tarqet Date: 31/03/2023 Service Actions Ensure an updated DPIA is in place for all departmental VSS systems. Ensure DPIAs are quality assured by Information & Governance Team and signed off Ensure robust information sharing agreements are in place where appropriate for all departmental VSS Ensure Asset management registers are maintained.	2 2 4	Denise Radley	A Dynamic Outcomes-Based Council Using Digital Innovation And Partnership Working To

Diale Daf	Distr	T-i	0	Fuinting Control Managemen	Current Risk	Demined Control Measures	Target		Danasaikilik	CDT
Risk Ref	Risks	Triggers	Consequences	Existing Control Measures	L I Total	Required Control Measures	LI	iotai	Responsibility	CPT
						Ensure DLTs and Directors are				
						appraised of progress and risks. Peter Allnutt				
						Required Control Measure				
						Target Date: 31/03/2022				
						Service Actions				
						Ensure an updated DPIA is in				
						place for all departmental VSS				
						systems.				
						Ensure DPIAs are quality assured				
						by Information & Governance				
						Team and signed off				
						Ensure robust information sharing				
						agreements are in place where				
						appropriate for all departmental				
						VSS				
						Ensure Asset management registers are maintained.				
						Ensure DLTs and Directors are				
						appraised of progress and risks.				
						Michael Darby				
						Required Control Measure				
						Target Date:				
						31/03/2022				
						Service Actions				
						Ensure an updated DPIA is in				
						place for all departmental VSS				
						systems.				
						Ensure DPIAs are quality assured by Information & Governance				
						Team and signed off				
						Ensure robust information sharing				
						agreements are in place where				
						appropriate for all departmental				
						VSS				
						Ensure Asset management				
						registers are maintained.				
						Ensure DLTs and Directors are				
						appraised of progress and risks. Chris Smith				
						Required Control Measure				
						Target Date: 31/12/2021				
						···	1			1

Ensure an appdated DPIA is in place for all departmental VSS of all departmental vSS of all departmental vSS of all departmental vSS of all departments and all departments and all departments are reported for an end separe of appropriate for all departmental vSSS cannot be all departments and all departments are visited for all departments are supposed for progress and leaks. Sam Brown Resulted Control Mineaure, Farrare Date: 3 10 40 20 20 3 Service Asidors Ensure an appdated DPIA is in place where the partments are visited for all departments are visited for all departments are visited for all departments are repartment of the partments are replaced for all departments are replaced for all departments are supposed for all departments are replaced for all departments are replaced for all departments are replaced for all departments and appropriate for all departments are replaced for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and appropriate for all departments are replaced for all departments and all departments are replaced for all departments and all departments are replaced for all departments and all departments are replaced for all departments	Risk Ref	Risks Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	СРТ
						Ensure an updated DPIA is in place for all departmental VSS systems. Ensure DPIAs are quality assured by Information & Governance Team and signed off Ensure robust information sharing agreements are in place where appropriate for all departmental VSS Ensure Asset management registers are maintained. Ensure DLTs and Directors are appraised of progress and risks. Sam Brown Required Control Measure Taraet Date: 31/03/2023 Service Actions Ensure an updated DPIA is in place for all departmental VSS systems. Ensure DPIAs are quality assured by Information & Governance Team and signed off Ensure robust information sharing agreements are in place where appropriate for all departmental VSS Ensure Asset management registers are maintained. Ensure DLTs and Directors are appraised of progress and risks. A new DPO has been appointed and a new Head of IG is starting on 17th Oct. This action will be fully reviewed then. Raj Chand Required Control Measure Target Date:			

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ASD0047	There is a risk of a significant health impact on the community in the short, medium and long-term from Covid-19 alongside seasonal flu and in the context of a challenging Winter period and cost of living crisis.	Low uptake of the flu/Covid vaccination in Tower Hamlets. Low capacity from NEL to provide vaccination support, including community clinics Covid-19 and variants of concern - whilst current rates of infection are falling, this may change. Winter is likely to be a difficult period given the current cost of living crisis on people keeping warm, well and safe combined with the risks around Covid and flu as above.	Increasing hospitalisations, care needs and deaths. Business continuity impact from staff absence. Impact on BAU services		3 4 12	Vaccination Progamme Vaccine Delivery Plan for Flu & Covid underway through community pharmacies and East London Vacc. Centre. House bounds and care-based settings supported within their homes. Find and Treat service to support residents living in hostels and homeless settings. High profile vaccination event at East London Mosque. Vaccinations being delivered within special schools. Somen Banerjee Required Control Measure Target Date: 31/01/2023 Communications campaign & awareness-raising Planned campaigns around vaccination and keeping well in Winter and consideration of how these can best be targeted in the borough to ensure groups who may be less able to receive the messages and those hesitant around vaccines are supported to protect themselves this Winter. Bespoke community engagement and comms programmes to support targeted groups including: Faith / Community / Special Schools / Transitional Housing Somen Banerjee Required Control Measure Target Date: 31/03/2023	3 3 9	Somen Banerjee	People Are Aspirational , Independent And Have Equal Access To Opportunities.

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COVID000 1	Risk to essential service delivery, the workforce and public safety as a result of the coronavirus and variants of concern.	Third wave of the virus and/or new variants. Vaccines are ineffective against new strains. Vaccine take up is low. Increase in infection rates. National or local restrictions on movement and/or social contract are re-introduced.	Death of members of the public, service users and staff. NHS and hospitals unable to cater for increase in population requiring hospitalisation and intensive care. Collapse or significant reduction in public services including local government, significant down turn in the economy.	Local Outbreak Management Plan The Council has prepared and successfully implemented a local outbreak management plan (surveillance, testing, vaccination, prevention & outbreak management, equalities, communication & engagement) as well as clear and robust governance made up of CLT Gold, Health Protection Board and Local Engagement Board and workstream groups, effective community mobilisation, visible professional and political leadership, data flow from national system, collaboration with London Coronavirus Response Cell and North East London Incident Management Team, and a communications plan. The plan now has a status of business as usual and governance is via the ongoing Health Protection Board chaired by the Director of Public Health. Separate risk registers stood down and integrated into main JCAD. Stepped up Response In response to the Omicron variant and increased infection rates, the Council stepped up its local outbreak management plan to manage and mitigate the situation, including the GOLD meetings. This included staff working from home whenever possible/practical, requesting two mobile testing units to be added to capacity, providing lateral flow tests across the borough in addition to community pharmacy provision and home test kits that could be ordered thought the national system. There was an ongoing communications and	3 4 12	Required Control Measure Tarqet Date:	3 3 9	Stephen Halsey	A Borough That Our Residents Are Proud Of And Love To Live In.

Risk Ref	Risks	Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	CPT
				working with groups that were disproportionately impacted by the pandemic and are at particularly high risk. Ongoing Monitoring CLT and Public Health will continue to monitor the situation and closely and step up the Councils response as and when required. Monthly monitoring by CLT has continued and in October we have seen a rise in infections with anticipated risks over Winter. Target date for ongoing monitoring extended to March 2023 to cover the Winter period. Increased review frequency to monthly.					
DRCPCD00 62	Town Hall - delay with completion beyond 2022 - impacting fit out and moves programme by Dec 2022	Programme delays in completing main build works.	Delay in achieving Practical Completion, delaying fit out and moves programme from Mulberry Place by the end of Dec 2022.	Programme review with BYUK and EA tracking milestones on Current programme is for Dec 2022 completion of main works - fortnightly review with project team and EA. Impact to Moves is tracked and mitigative measures taken Building completion projected end of Jan 2023 - staff moves from Jan 23 to Feb 23. Co-ordination with contractor on site 1st staff moves from 16.01.23	3 4 12	Required Control Measure Target Date:		Yasmin Ali	A Borough That Our Residents Are Proud Of And Love To Live In.
ORG0026	There is a risk the Council will be unable to deliver critical and essential services.	Denial of access to, or loss of one or more of the following (4 P's): People – Example -Staffing loss due to industrial action or pandemic Places – Example - Premises/ Location unable to carry out services due to fire/flood/utility failure etc. Processes – Example -	Loss of one or more of the 4 P's may impact on these area's - Inability to deliver, or disruption to Critical Services - Finance - Reputation - Delivery of KPI's - Safeguarding/ Health & Safety	A fully functioning and embedded Business Continuity Framework The Corporate Leadership Team has adopted a business continuity policy and civil contingencies arrangements. The development & maintenance of these arrangements is managed through the Civil Contingencies Board which is chaired by Denise Radley. The CCB meeting quarterly and more frequently when required. In 2019/20, new business continuity software (Clearview) to support	3 4 12	Ownership of Business Continuity (BC) at senior level (CLT/DLT) and embedded into culture of the organisation. Corporate Directors to ensure BC is a standing agenda item at DLT Meetings and Directors are held to account for: - Approving reviews and updates to BC plans within their areas - Providing assurance that their plans are active and	3 4 12	Stephen Halsey	A Dynamic Outcomes-Based Council Using Digital Innovation And Partnership Working To

Rick Ref Ricks	Triggers	Consequences	Existing Control Massures	Current Risk	Required Control Measures	Target Risk	Responsibility	СРТ
Risk Ref Risks	Essential Software loss due to Cyber Attack, Office Equipment, Mobile Devices or Vehicles Providers – Example – Failure of Commissioned Providers & Suppliers	Consequences	directorates and services to manage key risks was implemented. This software will be upgraded to 'Castellan' during late 22/23 once all BC plans are up to date on the current ClearView system.	Current Risk L I Total	exercised to test effectiveness, and - Attending relevant BC and ClearView training. Where failures in BC processes are found, record the action that is taken to rectify. N.B. Directors - Approve all BC plans and reviews in their areas on time - Ensure Service Managers take ownership of their plans, that they are updated and submitted for review every 6 months - Confirm plans have manual workarounds in the event of failure/denial of one or more of the 4 P's - Ensure BC Plans of commissioned providers within their areas are audited in line with the services RTO's (Recovery Time Objectives) - Require Service Managers to attend relevant BC and ClearView training, and Charles Griggs Required Control Measure Taraet Date: 31/03/2023 Provision of monthly management information to DLT's, and Directors. The CPU will provide a monthly report from the Business Continuity Management System providing relevant management information to DLTs and directors, and the provision of support to directors to achieve good levels of compliance.	Target Risk L I Total	Responsibility	CPT

Risk Ref	Risks	Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	СРТ
						Charles Griggs Required Control Measure Taraet Date: 31/03/2023 Annual Audit of Business Continuity Plans In 2022 a consultancy review 'Testing of Business Continuity Plans' was conducted by Internal Audit. It is proposed that this is conducted again at the end of the year to review progress against the recommendations. An annual audit thereafter will provide assurance as to compliance and resilience of the organisation. Charles Griggs Required Control Measure Taraet Date: 31/03/2023			
PLC0023	Failure to prepare and take action in relation to the proposed Building Safety Bill	Lack of leadership Insufficient resources Poor understanding of the requirements and consequences Passage of the bill is faster than anticipated	Potential Injury or death of residents Criminal and/or civil litigation for the Council and/or individual senior leadership Delays in construction Regulatory breaches Financial penalties Poor building safety Reputational damage	Research, Legal Advice and Monitoring Key officers are involved in researching the implications of the bill Legal advice has been sought LBTH/THH Building Safety Bill Group monthly meetings to monitor impact and progress and sub-groups to consider impacts and develop new processes. Liaise with London wide forums and Federation of ALMOS on implementation Obtain Human Resources advice when required.	3 4 12	Key actions a. Develop appropriate Resident Engagement Strategies and inform tenants and leaseholders about the Building Safety Act 2022. In Progress: THH have communicated with residents in the September 2022 leaseholder newsletter. A Letter to landlords and building owners in the borough has been prepared and sent to all building owners with buildings above 18m to try and ensure that they are aware of their responsibilities. The resident engagement strategy needs to be produced before April 2024, the strategy will require consultation with residents. b. Communicate the likely impact of the Building Safety	2 3 6	Ann Sutcliffe	A Borough That Our Residents Are Proud Of And Love To Live In.

Risk Ref	Risks Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	CPT
	Tinggoto Tinggoto	Consequences		_ i iotai	Bill/Act to Members, CLT and DLT.	L / Iotal	ooponoibility	0. 1
					Complete: Presentations have			
					been made to CLT, DLT and			
					discussion with members have			
					taken place regarding the Act.			
					Conversations have continued as			
					the Act passed through			
					Parliament and has become			
					legislation, with updates being			
					shared with the relevant			
					people/groups. New members			
					and the Mayor have been briefed			
					on the Building Safety Act.			
					c. Working with LBTH, Legal			
					Services, CLT and Members to			
					examine the responsibilities linked			
					to the Bill.			
					Complete:			
					Presentations/discussion are			
					taking place, taking into			
					consideration the changes from			
					the draft Bill to the Bill that was			
					published on 5 July 2 and			
					factsheets published in Oct 21.			
					The Building Safety Bill received			
					Royal Assent 28 April 22 - the			
					Building Safety Act Working			
					Group discusses the impacts and			
					I .			
					preparedness considering any			
					changes from the Bill.			
					LBTH will assist with any			
					clarifications the Building Safety			
					Act group require in relation to			
					changes made to the Act when it			
					was enacted and subsequent			
					legislation.			
					d. Calculate the additional			
					resources required to comply			
					with the Bill when enacted			
					Complete: THH and LBTH building			
					safety bill related growth			
					proposals for 2022/23 onwards			
					have been approved as part of			

Risk Ref	Risks Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	СРТ
THORTON	miggere miggere	Concoquences	Existing Control Modernes	E i iotai	the budget setting process. Both	L i iotai	reopendibility	
					growth proposals are for funding			
					the new additional roles required			
					to deliver the building safety			
					regime. LBTH's growth proposal			
					is for £108K for 2021/22 and			
					I .			
					£356k thereafter. THH approved			
					growth proposal is £476k p.a			
					from 2022/23 onwards. In			
					additional THH had £350k			
					previously approved for 2021/22.			
					Additional growth may be			
					required in response to the			
					Government releasing secondary			
					legislation.			
					e. Consider appointing a			
					building safety lead in the council			
					to undertake the assurance work			
					needed for the council to carry			
					out its Accountable Person role.			
					Complete: David Leslie,			
					commenced with the Council as			
					our Building Safety Lead. The			
					Building Safety Lead will be			
					responsible for the preparations			
					for the building safety regime.			
					Once the Building Safety Act is			
					fully implemented the Safety Lead			
					will oversee relevant			
					department's/THH's delivery of			
					aspects of the Council's building			
					safety regime, ensuring the			
					Council is compliant with the Act.			
					David will be the named person			
					(on behalf of the Council, as			
					Accountable Person) for the			
					Building Safety Regulator and will			
					review all statutory returns			
					before submission to the			
					Regulator.			
					f. Consider appointing a			
					specialist advisor for support			
					with the Safety Case reviews.			
					,			

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					Complete: THH has procured Adelard to assist with developing the Safety Case template, provide licences and training to use their IT system and support for a period. THH will commence training with Adelard towards the end of April 22.			
					g. The Council's Building Safety Bill guidance will be updated regularly by Counsel. Complete: Bevan Brittan are updating their advice and providing clarifications to some queries since the Bill received royal assent on 28 April 22.			
					Bevan Brittan has provided updated advice since the release of the Building Safety Bill on 5 July 21. A comparison to the draft bill and questions related to the Oct 21 factsheets have been provided.			
					h. Potentially review existing contracts to ensure they comply with the Bill's requirements. In progress: LBTH Legal has been asked to carry out the review Complete - R Ward i. Investigating digital storage			
					methods to maintain the "Golden Thread of information" (GTI). In progress: Goy Roper and his colleagues from Socitm Advisory have provided an interim IT scoping report which considers the options for the GTI and other ICT requirements related to delivering LBTH's building safety regime. Theo Langlais, IT Project Manager will take the IT			

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		- '	3 -		alongside the Building Safety		, ,	
					Lead. Further scoping of the			
					technology requirements will be			
					progressed.			
					David Drury 'Business Analyst'			
					has been assisting with scoping			
					for the ICT project to ensure			
					relevant stakeholders are			
					involved.			
					An ICT solution			
					'www.activeplan.co.uk' has been			
					secured by THH on a year's			
					contract to allow more time us to			
					investigate a more bespoke			
					system .			
					j. Seek Cabinet approval.			
					In Progress: A Shadow Building			
					Safety Framework report was			
					approved by Cabinet on 27/11/21.			
					Approval included progressing			
					appointing to the Building Safety			
					Lead role, appointing THH as			
					interim Building Safety Manager			
					(amendments made to the Bill in			
					April 2022 removed the Building			
					Safety Manager role with all			
					duties now sitting under the			
					Accountable Person) and make			
					necessary changes to the			
					constitution where necessary.			
					As the Bill received royal assent			
					on 28 April 2022 there will be			
					consideration into whether the			
					Council's (including THH's)			
					building safety framework for			
					residential buildings needs			1
					revising. This is pending the			
					publication of secondary			
					legislation and an understanding			
					of the full requirements of the			
					Act.			
					Cabinet approval will be sought			
					for any changes to the			
					framework around the time of full			

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						implementation of the Act (prior to October 2023). k. Review THH's Preparedness for their building safety responsibilities (previously classed as the Building Safety Manager) - LBTH Internal Audit has examine THH's arrangements and plans for readiness for implementing the Building Safety legislative requirements and meeting regulatory requirements for Council's owned-buildings managed by THH. The Audit report provided "reasonable assurance" in June 2022. THH have delayed the initial pilot safety case a number of months now, staffing seems to be the biggest issue. The Building safety roles that were agreed by cabinet have not be filled yet and are unlikely to be filled before April 2023. Karen Swift Required Control Measure Target Date: 11/04/2023			
ICT0081	Exploitation of supply chain security vulnerability impacting vendors/partners/service s	Cyber attack exploits vulnerability of key supplier Key supplier has inadequate DR and BC to recover from attack in a timely fashion	Inability to deliver services as a result of service outage or disruption – e.g. exploitation of log4j vulnerability in line of business applications Attack is terminal for the supplier i.e. triple threat - ransom of data, deletion of data, publicly expose data	Threat intelligence We receive threat intelligence through Information Security for London and other sources which provides visibility of incidents affecting other organisations so we can prepare our defences Technical Controls We have a wide range of technical controls monitoring our environment for unusual activity which depending on the risk are automatically blocked or flagged for investigation	2 3 6	Procurement process [new suppliers] Partner with IT Security, legal and procurement to implement stage gate for security as a default Detail the questions we will ask/criteria Adamx Evans Required Control Measure Target Date: 30/06/2023 Where we don't do service reviews [existing suppliers] Draft a questionnaire for	2 2 4	Adamx Evans	

Risk Ref Risks	Triggers	Consequences	Existing Control Measures	Current Risk L I Total	Required Control Measures	Target Risk L I Total	Responsibility	CPT
			Contractual measures Contracts which require third parties to advise us in a timely way if they are subject to a cyber security incident		mandatory completion Define plan, timeline, roles and responsibilities to conduct this and share the outcomes/generate actions Adamx Evans Required Control Measure Taraet Date: 31/07/2023 Service reviews [existing suppliers] o Review approach by segment Addition of agenda item on cyber security, DR plan, to service review For vendors where we don't have regular service reviews – send a questionnaire – Mary to add questions DHLU (department for levelling up) Cyber essentials plus (we ask for this over cyber essentials) – certification vendor should produce based on independent assessment. Incident management – how and when will they tell us BCP/DR protocols Adamx Evans Required Control Measure Taraet Date:			